

C354031
BROWITT

Fault Report

Customer Name: Browitt	Date: 16.06.23
Customer Reference: 354031	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes
Blind Type and number: Pleated	
Fault Description: Customer not happy with the size measured or the fabric of the pleated. Customer paid in full	
Action to correct: Confirmed with the factory that the fabric can be past the headrail up to 5mm either side.	
Problem fixed on site: No	
Further action required: Dave is to revisit to discuss fabric and remeasure blinds, adding 5mm fabric either side should be ok but customer wanted the measurer to check measurements.	
Dave Booked to go 16/7/23.	