

G 354016

WILSON-
SMITH

② Fault Report

Customer Name: Wilson-Smith	Date: 10.07.23
Customer Reference: 3354016	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes
Blind Type and number: Curtain Pole	
Fault Description: The passing Brackets are smaller than the standard brackets therefore they can't be fitted together. I have fitted the pole with 2 standard brackets without a middle bracket which should be a passing bracket. Customer unaware.	
Action to correct: N/A	
Problem fixed on site: No	
Further action required: As discussed with Graeme please order 2no Passing brackets for the unit. If the customer calls about the pole send me on a service call and ill take the all 3 passing brackets to install.	
*Advised to await cust to call if (if she does) then order brackets.	