

C1353764

WARD

② Fault Report

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|--|------------------------|
| Customer Name: Ward | Date: 12.04.23 |
| Customer Reference: 353764 | Fitter: Scott Johnson |
| Salesperson: Dave | Salesperson called: No |
| Blind Type and number: Roller, Kitchen door | |
| Fault Description: There is a crease in the fabric which was left to see if it would fall out, but the crease is still there. Roller should have chrome chains and end caps on the bottom bar. | |
| Action to correct: N/A | |
| Problem fixed on site: No | |
| Further action required: Order new roller. | |
| <u>UPDATE</u> rework fitted, £89.00 still to pay 15/05/23 as customer still unhappy with fabric, waiting to see if creases fall out. | |

SJ.