

Fault Report

Customer Name: Johnson	Date: 25.05.23
Customer Reference: 353919	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Curtains and track	
Fault Description: As discussed on the phone, Pinched pleat curtains cannot be fit onto a silentgliss track or a 1080 track if the curtain was to lie correctly. Also, curtains were too short on the width and the tracks controls were incorrect due to the fitting height. Customer had rung head office and was awaiting a manager to call back.	
Action to correct: N/A <i>customer refunded deposit payment of £1,050.00 RB.</i>	
Problem fixed on site: No	
Further action required: Call customer.	