

S354581

RIDSDALE

Fault Report

Customer Name: RIDSDALE	Date: 09/03/23
Customer Reference: 354581	Fitter: CRAIG
Salesperson: SHAUN	Salesperson called: Yes/No
Blind Type and number: VERTICALS	
Fault Description: UNABLE TO COMPLETE FITTING AS ONE OF THE TRACKS NEED 5 INCH SHALLOW FIT L BRACKETS. ONLY 3.5 INCH BRACKETS WERE PROVIDED	
Action to correct: PLEASE SEND 8 X 5 INCH SHALLOW FIT L BRACKETS (VANES HUNG AND TRACK LEFT ON SITE AT CUSTOMERS PROPERTY) CUSTOMER PAID £165.00 VISA LEAVING A BALANCE OF £100.00 STILL TO PAY.	
Problem fixed on site: Yes/No	
Further action required:	