

Fault Report

Customer Name: JUDITH JONES	Date: 01/03/23
Customer Reference: PHONE CALL TO RAINBOW	Fitter:
Salesperson:	Salesperson called: Yes/No
Blind Type and number: WOOD VENETIAN	
Fault Description: PULL CORD NEEDS REPLACING AS IT HAS STARTED TO FRAY - CUSTOMER SPOKE TO RAINBOW AND WAS TOLD DROP OFF AT SPENNYMOOR SHOP AND IT WOULD TAKE 7 - 10 DAYS AT A COST OF £30. CUSTOMER PAID THE £30.00 BY VISA AT THE SHOP	
Action to correct: TAKE TO RAINBOW TO BE FITTED WITH NEW PULL CORD	
Problem fixed on site: Yes/No	
Further action required: CONTACT CUSTOMER WHEN READY.	

JUDITH JONES

07896659502

6 WESTBOURNE GROVE, DARLINGTON. DL3 8LS