

Fault Report

Customer Name: Clausen-Sternward	Date: 10.02.23
Customer Reference: 353650	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Roller, Kitchen	
Fault Description: Roller measured incorrectly needs to be 590mm width drop the same, needs to be reversed rolled (from front). Customer also requested to change colour told her she would have to discuss this with the office.	
Action to correct: N/A * spoken with customer and she is happy to keep at size made as cannot change colour *	
Problem fixed on site: No	
Further action required: Order new Blind.	