

G353411

② Fault Report

Customer Name: Speed	Date: 20.12.22
Customer Reference: 353411	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Motorized Roman, Lounge 1	
Fault Description: Roman has been made incorrectly, the strings on one side prevented the blind from dropping all the way down, I adjusted the string to suit the drop but now doesn't sit right at the top. Customer also mentioned the ripples in the fabric on this Blind.	
Action to correct: N/A	
Problem fixed on site: No	
Further action required: blind is in the unit for collection, I have sent Nicole a video.	