

Fault Report

S359011.
HARTLEPOOL
COLLEGE

Customer Name: Hartlepool College	Date: 03.02.23
Customer Reference: 354393 359011	Fitter: Scott Johnson
Salesperson: Customer Measure	Salesperson called: No
Blind Type and number: Roller in cassette	
Fault Description: Customer not happy with blind as it doesn't match the existing blind and they ordered a separate cassette which wasn't made.	
Action to correct: N/A	
Problem fixed on site: No	
Further action required: Send Shaun to discuss with customer as I don't believe we do the existing blind, I also don't believe the cassette only they ordered will fit the blind they want to use it for. I think Craig has been here before to fit rollers (which is where the previous blind order would have been the same). *Shaun to re-visit Friday 24/2*	