

# Fault Report

Customer Name: Khan	Date: 08.11.22
Customer Reference: 352808	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Motorised Roller	
Fault Description: Motorised roller (Dinner 2) has fallen and the control end clip has snapped (see image). Battery had died on motorised roller (utility)	
Action to correct: Used and left my spare charger with customer and reset utility blind.	
Problem fixed on site: No & Yes	
Further action required: Order new Charger (Check if customer was sent any chargers as there is 3 on the order) and order new control end.	
Customer would like an update on his Velux blinds.	