

G 351808
Todd.

② Fault Report

Customer Name: Todd	Date: 01.11.22
Customer Reference: 351808	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Motorised Roller	
Fault Description: Incorrect charger sent. Charger should match the battery ordered which is an external square somfy battery.	
Action to correct: N/A	
Problem fixed on site: No	
Further action required: Order new Charger.	

① Fault Report

Customer Name: Todd	Date: 03.10.22
Customer Reference: 351808	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Motorised roller	
Fault Description: New battery pack was ordered to replace a faulty one (which has been discontinued). The new battery pack need a charger plug and extension cable.	
Action to correct: N/A	
Problem fixed on site: No	
Further action required: Order new plug and extension cable, please let the customer when it will be delivered/dropped off.	
See new Fault Report ② 01/11/22 SJ	

