

Fault Report

Customer Name: Calvert	Date: 14.11.22
Customer Reference: 353299	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes
Blind Type and number: Perfect fit pleated	
Fault Description: Customer not happy about the pleat size, discussed with Dave and the customer and they were both unaware of the size, customer is going to leave the smaller pleat up to see if she likes it.	
Action to correct: N/A	
Problem fixed on site: Maybe	
Further action required: Make note on file that the customer may want to change.	