

S 351272
Craig IR

Fault Report

Customer Name: Craig	Date: 24.10.22
Customer Reference: 351272	Fitter: Scott Johnson
Salesperson: Shaun Hanley	Salesperson called: No
Blind Type and number: Perfect fit wood	
Fault Description: Customer not happy with how they close there is either a gap at the top or bottom (See images attached).	
Action to correct: I told the customer I'm not too familiar with the p/f woods as there are new and I would sent the images to head office for someone to look at. I told her why I think they are like this (please call to discuss as its easier than writing it).	
Problem fixed on site: No	
Further action required: After our discussion the customer will need clarification via a phone call, if I was correct or they need changing.	

Nicole calling Decora
(31/10/22).

Baileys

34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6DB

TEL: 01388 813267 or 0191 258 5956

sales@baileys-blinds.co.uk

www.baileys-blinds.co.uk

Customer's Name **CRAIG**

Address **6, FAIRFAX ROAD
MIDDLETON ST GEORGE**

Post Code **DL2 1HF**

Tel. home	332 382
Tel. work	
mobile	07732 907674
email	

DATE
MEASURED/ORDERED
05/09/22

Measured By:

**SHAUN
HANLEY**

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	

SPECIAL INSTRUCTIONS

CHISE RWR

50% DEP

~~280 2980~~
~~510 156~~

24/10/22
5/6

351272

P/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Fitted By

DATE DAY AM PM

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
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Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
KIT	750	958	25	P/FIT VEN SUN WOOD	L	2300	
PATIO L	515	1857	25	POLAR TENSIONED STYLE	L	2200	
" R	515	1857	25	24 MM BKTS WHITE FRAMES	R		
				1x HANDLE RAISER			
				WAND ON KIT 800 LONG			£695
							P. MATCH 201- 2150

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance on the day of fitting. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE **£695.00**

PRICE ACCEPTANCE Customer's Signature

**ALL BLINDS TO
BE PAID FOR
AT TIME OF
FITTING**

Pd 09/09/22
VISA
084313

DEPOSIT **£350.00**

Go Ahead 12/09/22

BALANCE **£345.00**

CASH	CHEQUE	CARD	
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BBSA
BRITISH BLIND & SHUTTER ASSOCIATION

Pd 24/10/22 VISA.

Registered No.: 02814869