

353024

Fault Report

Customer Name: Crowe	Date: 23.09.22
Customer Reference: 353024	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Venetian (Wood) blinds 2 (Bay 2) and 4 (Bedroom)	
Fault Description: Customer isn't happy with how much the slats close on the larger 2 blinds (see images) letting the light in. I'm not sure if this is to do with the size/weight of the blind. Also, the 2 side blinds have walls behind them so don't let in as much light which amplifies the light coming through the larger 2.	
Action to correct: N/A	
Problem fixed on site: No	
Further action required: View the attached images and advise customer if this is normal for a blind this size or we need to replace the blinds due to faulty mechanisms.	
Called cust. to advise issue due to size of blinds. Dave re-visit Monday 10/10.	