

G 352559  
Harrison.R

## Fault Report

Customer Name: Harrison	Date: 14.07.22
Customer Reference: 352559	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Curtain and Track	
Fault Description: Customer not happy with the track and how the pinched pleats lie on it, also overlap arm doesn't work with pinched pleat.	
* Action to correct: <del>xxxx</del> BRACKET NEEDS TO BE 40/60mm DEEP FOR PLEATS TO SIT PROPER, ALSO REMOVE OVER LAP GADGET, TRACK ON SITE WHICH WAS ORIGINAL 1080, ALSO FLAWS IN FABRIC.  PLEASE ORDER NEW CURTAINS + 40+60mm PROTRUDING BRACKETS	
Problem fixed on site: No	
Further action required: Resend Dave to discussed	
*Dave Re-visiting* 21/07/22 *	

Curtauns ordered @ Arena  
Brackets ordered @ Allison