

G 349332
Ackers. R

Fault Report

Customer Name: Ackers	Date: 20.07.22
Customer Reference: 349332	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Perfect fit venetians	
Fault Description: Blind 6 slates are damages, customer says they got caught when pulling it up. Repaired Blind 4 and cut all excess sting from all other blinds.	
Action to correct: Blind 4 repaired clicking sound when tilting caused by the screw in the head rail catching the tilting rod. Blind 6 please call customer to discuss further action (see attached image)	
Problem fixed on site: No/Yes	
Further action required: See above	
* Nicole To Call Customer when Scott sends images *	