

S 350959

Johnstone.R

Fault Report

| | |
|---|---|
| Customer Name: JOHNSTONE | Date: 06-07-22 |
| Customer Reference: 350959 | Fitter: CRAG |
| Salesperson: SHAUN | Salesperson called: Yes/ No YES |
| Blind Type and number: 1x ROLLER | |
| Fault Description: CUSTOMER UNHAPPY WITH QUALITY OF FABRIC | |
| Action to correct: REPLACE W FABRIC WITH CLARICE AZURE FABRIC - BLIND TO BE RETURNED TO FACTORY & FABRIC REPLACED | |
| Problem fixed on site: Yes /No NO | |
| Further action required: RETURN BLIND TO SPENNYMOOR & REFIT | |