

S 345329

Jones

Fault Report

Customer Name: JONES	Date: 18-11-22
Customer Reference: 345329	Fitter: SCOTT & CRAIG
Salesperson: SHAUN	Salesperson called: Yes/No
Blind Type and number: ROMANS X 6	
Fault Description: CUSTOMER NOT HAPPY WITH FINISH ON BLINDS & OPERATING ME WHEN THEY ARE PULLED UP. EMAIL & PICTURES SENT TO NICOLE	
Action to correct: CUSTOMER REQUIRES PHONE CALL FROM MANAGER TO SEE WHAT BAILETS CAN OFFER TO RECTIFY PROBLEM (BLINDS HAVE ALREADY BEEN REPLACED)	
Problem fixed on site: Yes/No	
Further action required: <u>Nothing wrong with blinds</u>	