

S 345329

Jones.

Fault Report

Customer Name: JONES	Date: 22-06-22
Customer Reference: 345329	Fitter: CRAIG
Salesperson: SHAUN	Salesperson called: Yes/No YES
Blind Type and number: 6 x ROMAN BLINDS	
Fault Description: CUSTOMER UNHAPPY WITH THE WAY THE BLINDS FOLD WHEN RAISING AND THE GENERAL FINISH ON THE BLINDS	
Action to correct: PICTURES SENT VIA EMAIL TO NICOLE CUSTOMER WANTS A PHONE CALL FROM A MANAGER TO RESOLVE THE PROBLEM.	
Problem fixed on site: Yes/No NO	
Further action required: * Left VM (30/06/22) - Offer To Remake 2 x Romans For Patio *	

* Spoke To Customer - Re-making
All Blinds (30/06/22) *