

Fault Report

Customer Name: JOHNSTONE	Date: 06-07-22
Customer Reference: 350959	Filter: CRAIG
Salesperson: SHAUN	Salesperson called: Yes/ No YES
Blind Type and number: 1x ROLLER	
Fault Description: CUSTOMER UNHAPPY WITH QUALITY OF FABRIC	
Action to correct: REPLACE TO FABRIC WITH CLARICE AZURE FABRIC - BLIND TO BE RETURNED TO FACTORY & FABRIC REPLACED	
Problem fixed on site: Yes/ No NO	
Further action required: RETURN BLIND TO SPENNYMOOR & REFIT	