

# Fault Report

Customer Name: Robertson	Date: 22.06.22
Customer Reference: 350892	Fitter: Scott Johnson
Salesperson: Shaun Hanley	Salesperson called: Yes/No
Blind Type and number: All Curtains	
Fault Description: Incorrect tie back hooks sent.	
Action to correct: Office have advised new hooks will be on the next delivery. Hooks should be chrome.	
Problem fixed on site: Yes/No	
Further action required: Send new hooks on next delivery.	