

G 347043/1  
Adams.

# Fault Report

Customer Name: adams	Date: 15/3/22
Customer Reference: 347043	Fitter: CRAIG M
Salesperson:	Salesperson called: Yes/No
Blind Type and number:	
Fault Description: Pleats made wrong see returns notice also customer was told we-would replace 2x louvers from a order in 2016 for shutters	
Action to correct: remake 2x pleats also order 2x louvers from a shutter order in 2016. (This was agreed by sales person)	
Problem fixed on site: Yes/No	
Further action required: *We only changed controls, emailed Craig to ask why 2 being remake?*	