

# Fault Report

|   |                            |
|---|----------------------------|
| Customer Name: <i>Harrison</i>  | Date: <i>11/05/23</i>      |
| Customer Reference:<br><i>ONO60876</i>  | Fitter:<br><i>CRAIG M</i>  |
| Salesperson:<br><i>DAVE</i>   | Salesperson called: Yes/No |
| Blind Type and number:<br><i>weights + chains</i>   |                            |
| Fault Description:<br><i>customer would like a price for <del>154</del> 154 3/2 weights and also chain. + 5 3/2 top hangers</i> |                            |
| Action to correct:<br><i>need a price for <del>154</del> 154 3/2 weights and chain.<br/>or possibly new vanes</i>               |                            |
| Problem fixed on site: Yes/No   |                            |
| Further action required:<br><i>154 weights - £77<br/>5 Hangers - £1.50<br/>28m chain - £140<br/><u>£218.50</u></i>              |                            |
| <i>* called customer <del>to</del><br/>with cost. she will speak with her husband.</i>  |                            |