

C, 338644
BARKER

Fault Report

Customer Name: Baker	Date: 02.06.23
Customer Reference: 338644	Fitter: Scott Johnson
Salesperson: RDF	Salesperson called: No
Blind Type and number: Motorised rollder	
Fault Description: Roller 3 is not working all the time and is moving slower than the other 3 when it does move, as discussed with Josh I have swapped the battery pack from roller 3 to roller 2 to see if it is the batteries and not the motor that need changed, I believe it is the batteries that need changed (customer has to replace these).	
Action to correct: See above	
Problem fixed on site: No	
Further action required: Customer will be back in touch if when she changes the batteries the issue continues. Customer would like to note the date the issue as occurred as the motors are still under warranty at the moment.	