



**Ayrshire Blinds Limited**  
**29 Townfoot**  
**Dreghorn**  
**Irvine**  
**KA11 4EH**

## ORDER CONFIRMATION 5020827008

Customer 11107583 Order date 07.09.2021

Your order number  
mcelhome

We are currently experiencing exceptional demand for VELUX products. Whilst we are of course working extremely hard to maximise VELUX production, the global availability of raw materials is strained due to a number of factors that the entire industry is experiencing.

### Product Lead Times

It is difficult to give the level of accuracy and precision that we would normally. Please rest assured we are working hard to get your order to you on the date specified on this confirmation.

Our usual cut-off time for processing orders remains unchanged at 16:00 for the UK and 11:00 for ROI/NI.

### Order not arrived on expected delivery date?

In the event that your goods do not turn up on the expected delivery date, we would appreciate it if you would wait a full **48 hours before** calling us to enquire about your order.

Thank you for your support and patience.

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	2	PC	DKL M08 0705S Blackout blind, grey Business Dev Disc	<b>16.09.2021</b>	84.00	25.00 %  12.00 %	105.84	
Sub total					168.00		105.84	
VAT				20.00	% of	105.84	21.17	
<b>Total amount in £</b>							<b>127.01</b>	

Settlement terms  
Payable immediately due net

Up to 00.00.0000 without deduction

**Business Hours** Our contact centre opening hours are Monday - Thursday 9am - 4pm, Friday 9am - 12 noon. Outwith  
VELUX Company Ltd

LONDON BRANCH  
Woodside Way  
Glenrothes  
Fife  
KY7 4ND

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Fax  
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E-Mail [sales@velux.co.uk](mailto:sales@velux.co.uk)

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IBAN GB95NDEA40487842867701  
SWIFT NDEAGB2L



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these hours you can contact us by email.

### **Special Items**

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

Pine roof windows 100% PEFC certified certificate no. 169646-2014-AE-DEN-FINA