

**Ayrshire Blinds Limited**  
**29 Townfoot**  
**Dreghorn**  
**Irvine**  
**KA11 4EH**

## ORDER CONFIRMATION 5020032178

Customer 11107583 Order date 02.06.2021

Your order number  
Abbot

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	DKL M08 1025S Blackout blind, white Business Dev Disc	<b>04.06.2021</b>	84.00	25.00 %		
						12.00 %	52.92	
Sub total					84.00		52.92	
VAT					20.00	% of	52.92	10.58
<b>Total amount in £</b>							<b>63.50</b>	

Settlement terms  
Payable immediately due net

Up to 00.00.0000 without deduction

### **WHITE POLYURETHANE ROOF WINDOWS**

Please note that due to strains on our access to raw materials, we are having issues with the supply of specific goods, in particular our VELUX white polyurethane roof windows.

These disruptions are connected to the ongoing pandemic and are to a large extent beyond our control. As a result, lead times for white polyurethane roof windows has been extended to **20** days. This is a developing situation and unfortunately, we cannot guarantee that in all cases this extended lead time will be met.

We encourage you to consider alternative products, such as our white painted finish, which are fully in stock. Thank you for your continued support and understanding.

### **BREXIT CUSTOMS CLEARANCE**

Please note due to the new BREXIT CUSTOMS CLEARANCE procedures and ongoing COVID measures in our carrier depots your delivery may be delayed in transit.

### VELUX Company Ltd

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## ORDER CONFIRMATION

Therefore, please wait a **full 24 hours** after the estimated delivery date before calling us to enquire about your order.

Please be assured we are working hard to get your order to you on time. If your order is delayed further, we will contact you to advise.

The **Delivery Due On date** is an estimate only and may be affected by the above.

### **CHANGES TO BUSINESS HOURS**

Please note our new contact centre opening hours are now Mon - Friday 0900-1600, you can still of course email outwith these hours.

Delivery times are in working days (Mon - Fri) for processing orders placed before 16:00 for the UK and 11:00 for ROI /NI

\*\*\* It is unlikely that SPECIAL items can be cancelled after an order is placed, please call us directly to discuss. (We **DO NOT** accept returns on SPECIALS) \*\*\*