

Fault Report

Customer Name: Ross	Date: 16/04/2026
Customer Reference: 51745	Fitter: Greig W
Salesperson: Bill Clark	Salesperson called: Yes/No No need, not a mismeasure.
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input checked="" type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: 3 x Perfect Fit Roller.	
<p>Fault Description:</p> <p>All 3 P/F roller, chains fitted to left hand side, fouling on handle to open window, causing cuts on customers hand.</p>	
<p>Action to correct:</p> <p>Change chain mechanism from left hand side to right hand side. discussed with greame on phone while on site.</p> <p>NEED TO BE CHANGED TO LH NOT RH. NOT PRODUCTION ERROR, SALE MISMEASURE ERROR.</p>	