

Fault Report

Customer Name: Ross	Date: 16/04/2026
Customer Reference: 51745	Fitter: Greig W
Salesperson: Bill Clark	Salesperson called: Yes/No No need, not a mismeasure.
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input checked="" type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: 1x Perfect Fit Roller.	
<p>Fault Description: When perfect fit blind was first installed it was noted that the blind was pretty tight and sticky, attempts made to rectify issue on site. end caps on the blind with filled/sanded down to give more tolerance. blind appeared to move up and down fine, customer carried out a function test themselves with no issue. issue has come back and not dropping correctly. Measurement on the window have been taken and are correct, other perfect fit blinds supplied on the same job have been place in the window and function correctly so the window is not the issue. The fault looks like a production or assembly issue and will require to be remade.</p>	
<p>Action to correct: Remake, or adjust accordingly back at factory so this fit better. it looks like the fabric is too wide for the frame as end caps rub against frame. measurements and fitment of the frame appears to be good.</p>	