

Fault Report

Customer Name: Morrison	Date: 31/03/2026
Customer Reference: 51417	Fitter: Greig W
Salesperson: Greig W	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: Roller Blind - with silver 70mm cassette and chrome end caps	
Fault Description: Customer stated they went into shop to choose spec of the roller blind, decision was made to go with silver cassette with light grey end caps, blind arrived with Chrome end caps	
Action to correct: Light Grey end caps to be ordered up and swapped.	