



Re: Aberdeen Blind Company - Ferguson 51148

From Sales <sales@aberdeen-blinds.co.uk>

Date Thu 22/01/2026 14:11

To leo.fergus <leo.fergus@yahoo.co.uk>

 2 attachments (1,007 KB)

Shutter colours .jpeg; louvre.jpeg;

Hi Carol,

It was lovely speaking with you yesterday about your order. I've checked with our other suppliers, but unfortunately we're not able to achieve a colour match service. I've attached a few alternative shades of white for you to take a look at instead. Once you've had a chance to review them, just let me know which one you'd like for the kitchen and I'll get this updated for you.

The louvre size in your kitchen is 89mm (3½ inch).

For the other two blinds in your lounge, as we discussed on the phone, you were considering changing these from solid shutters to louvres. Please could you let me know if you'd like the same louvre size as the kitchen? I've also attached the other louvre sizes we offer in case you'd prefer something different.

Could you also confirm whether you would like a tilt rod on these shutters? Your kitchen shutters do not have a tilt rod.

If you have any questions at all, please don't hesitate to get in touch. I look forward to hearing from you

Kind Regards

Sarah Eadie

Aberdeen Blind Company

32 Esslemont Avenue

Aberdeen, AB25 1SP

t. 01224 637609 f. 01224 631172

e. sales@aberdeen-blinds.co.uk

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ABERDEEN
BLIND COMPANY
ESTABLISHED 1952

From: leo.fergus <leo.fergus@yahoo.co.uk>
Sent: 20 January 2026 09:05
To: Sales <sales@aberdeen-blinds.co.uk>
Subject: Re: Aberdeen Blind Company - Ferguson 51148

Hello Aberdeen Blinds Company,
I am very very disappointed to hear this, at this stage.
How long will an alternative "colour" take to be fitted ?
As I recall the sitting room shutters were in a solid option is it too late to request slats ?
Regards
Carol.

Sent from my Galaxy

----- Original message -----
From: Sales <sales@aberdeen-blinds.co.uk>
Date: 19/01/2026 16:52 (GMT+00:00)
To: Carol Ferguson <leo.fergus@yahoo.co.uk>
Subject: Re: Aberdeen Blind Company - Ferguson 51148

Hi Carol,

I hope you are well.

Unfortunately, we've been advised by our supplier that they will no longer be offering a colour matching service, which means we're unable to provide the shutters in the colour you requested. I'm very sorry for this, especially as you've already taken the time to go out and choose a colour.

Please let us know if you would like to proceed with the kitchen shutters in a different colour. I apologise again for the inconvenience caused.

Kind Regards

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ABERDEEN
BLIND COMPANY
ESTABLISHED 1952

From: Carol Ferguson <leo.fergus@yahoo.co.uk>
Sent: 07 January 2026 08:59

To: Sales <sales@aberdeen-blinds.co.uk>

Subject: Re: Aberdeen Blind Company - Ferguson 51148

Morning Lesley,

I am contacting you to check you received my last email on the 31st December regarding the colour for my shutters. **Crown : cactus green** is the best I can get, will this be acceptable with your suppliers ?

Hope to hear from you soon.

Thanks

Carol.

On Wednesday 31 December 2025 at 19:54:20 GMT, Carol Ferguson <leo.fergus@yahoo.co.uk> wrote:

Hi Lesley and thanks for that information.

I am not putting new windows upstairs but I will have a joiner look at one for advice and will arrange fauxwood shutters after that.

The colour I have is Crown/ cactus green - will this be acceptable ?

Thanks

Carol.

On Monday 15 December 2025 at 10:16:32 GMT, Sales <sales@aberdeen-blinds.co.uk> wrote:

Good Morning Mrs Ferguson,

Many thanks for your below email.

I have spoken to Steven this morning and confirmed some info for you below.

- Mid-end of January 2026 would be the cut off for the selection of the colour choice.
- All going well, order placed as above, due to arrive with us in April 2026.
- Steven is still to measure for the Fauxwood blinds for upstairs, we can book an appointment for this once all new windows and sill's have been installed.
- Once measurements taken as above, 3-4wks for delivery then arrange fitting.

Hopefully this answers all your questions, if not please just let us know.

Wishing you a wonderful Christmas and New Year.

Kindest regards

Lesley

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ABERDEEN BLIND COMPANY

ESTABLISHED 1952

From: leo.fergus <leo.fergus@yahoo.co.uk>
Sent: 14 December 2025 12:42
To: Sales <sales@aberdeen-blinds.co.uk>
Subject: RE: Aberdeen Blind Company - Ferguson 51148

Hi Lesley and thank you very much for that info along with apologies for my slow response. I had actually got B&Q colour samples on the advice of the kitchen supplier so I just need to get back into town once the decor has been finished to get the best dulux colour. My concern is if there is a time limit with your supplier in China? I am hopeful of having it done by Xmas but I will possibly be travelling overseas on the 22nd therefore if there is time pressures I will need to get on top of things this week somehow. I should also ask what the install time is on the blinds you have (plastic I think ?) for the upstairs rooms ? Many thanks again.
Carol.

Sent from my Galaxy

----- Original message -----

From: Sales <sales@aberdeen-blinds.co.uk>
Date: 10/12/2025 12:50 (GMT+00:00)
To: Carol Ferguson <leo.fergus@yahoo.co.uk>
Subject: Aberdeen Blind Company - Ferguson 51148

Good afternoon Mrs Ferguson,

Apologies on the delay in responding, we had been awaiting info from our factory in Asia.

We have checked regarding the RAL colour code, and our factory have confirmed they can accept Dulux Trade colours. Although they have agreed they have given a disclaimer for us to pass on to you.

** It is your customers responsibility to pick the **correct** colour. Please make sure they are aware there may be slight variations between the sample and the final finish depending on the batch **

If you can please advise your thoughts on this for going forward.

Awaiting your response.

Kindest regards
Lesley

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From: Carol Ferguson <leo.fergus@yahoo.co.uk>
Sent: 02 December 2025 09:33
To: Sales <sales@aberdeen-blinds.co.uk>
Subject: Re: Aberdeen Blind Company - Ferguson 51148

Good morning Lesley,

I have just been in contact with my kitchen supplier who tells me the RAL codes are practically impossible to get and has suggested I take a sample to B&Q and send on the result to you, can that work from your end ?

In anticipation...

Carol.

On Monday 1 December 2025 at 08:38:08 GMT, Sales <sales@aberdeen-blinds.co.uk> wrote:

Good Morning Mrs Ferguson,

Many thanks for confirming, we will be sure to match up your payment at our accounts department today.

I have now spoken to Steven regarding the link to your colour choice. The link Emerald Scallop show's three different greens, so the RAL code is required to confirm which of the three you have chosen.

If you can possibly contact your kitchen company to request the RAL code for us to process your order.

Many thanks & kind regards
Lesley

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From: Carol Ferguson <leo.fergus@yahoo.co.uk>
Sent: 30 November 2025 10:46
To: Sales <sales@aberdeen-blinds.co.uk>
Subject: Re: Aberdeen Blind Company - Ferguson 51148

Hi Lesley,

I have just transferred £700 as the deposit and I am aware there will be an extra fee for the colour match for the kitchen shutters, see below link.

Many Thanks

Carol Ferguson.

<https://www.bushboard.co.uk/emerald-scallop-alloyemsc>

Good Morning Mrs Ferguson,

Many thanks for your below email.

I will be sure to pass the below colour information to Steven our sales manager.

Please see attached bank details to allow you to transfer the discussed deposit. Please use your surname and above detailed job number as payment reference.

Once you have any more information on the exact kitchen colour, please let us know.

Kindest regards

Lesley

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From: Carol Ferguson <leo.fergus@yahoo.co.uk>

Sent: 28 November 2025 09:09

To: Sales <sales@aberdeen-blinds.co.uk>

Subject: Re: Window shutters Dufftown

Hello Aberdeen Blinds Company,

Thanks for your visit yesterday although I regret not having enough time to spend with you.

I have decided to go for a custom colour for the kitchen shutters and will contact the kitchen folks to obtain a correct link for it and get it to you as soon as I can.

If you send on the bank details I will have the appropriate amount sent on.

Many Thanks

Carol Ferguson.

On Thursday 27 November 2025 at 15:06:17 GMT, Sales <sales@aberdeen-blinds.co.uk> wrote:

Afternoon Carol,

Ref: 70 Balvenie Street, Dufftown – Blinds

Further to our recent visit, please find below our quotation to supply & install the following,

Lounge

2no Plantation Shutters complete with solid doors with inserted mould, 3-sided frame fixed to outside of recess.

Colour: Desert Sand

Hinges: Chrome

Door Configuration: Left/Left & Right/Right bifold.

Cost: £992.00

Kitchen

1no Plantation Shutter complete with 89mm blades, easy tilt, 4 sided frame fixed at approx 200mm off window.

Colour: Timeless White

Hinges: White

Door Configuration: Left & Right

Cost: £379.00

Delivery is approx, end March – middle April.

Deposit of 50% required on placing order, balance due when arranging the install date

Kind Regards

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From: Carol Ferguson <leo.fergus@yahoo.co.uk>

Sent: 31 October 2025 10:25

To: Sales <sales@aberdeen-blinds.co.uk>

Subject: Window shutters Dufftown

Hello team at Aberdeen Blind Company,

Further to my call with Darra I attach images of the 5 windows I would like to have shutters in.

The two small windows, for shutters to fit **outside** the window space and fold back on them selves as if framing the window when open is approx 31 x 50 inches, for each window.

The larger window for shutters to fit **inside** the window space and fold back onto the wall is approx approx 33 x 57.

The further two bedroom windows I feel sure have shutter possibilities but I'm not sure what measurement to send, perhaps you can give some guidance from the images?

Many Thanks

Carol Ferguson.