

50580 Emslie

Nikki

**From:** Customer Support <customersupport@decora.co.uk>  
**Sent:** 22 October 2025 08:11  
**To:** Nikki  
**Subject:** RE: FW: Emslie

Good morning,

Please be advised your remake has been requested on SUP1224068. Remake Order No : 7538097.

Should we have any further queries, we will be in touch as soon as possible.

Thanks,  
Customer support  
Hannan  
**Customer Support**  
**Customer Services**

T: +44 (0) 28 9266 3600  
E: customersupport@decora.co.uk

*Phone charged under phone nikk sage in*



Decora Blind Systems Ltd  
1 Ferguson Drive, Knockmore Hill Ind. Park,  
Lisburn, BT28 2FL

decora.co.uk  
mzurigroup.co.uk



**DISCLAIMER**  
Private and Confidential:  
This e-mail must not be disclosed to, copied or used by anyone other than the addressee(s). If you have received this message in error, any use, disclosure or copying of this document is unauthorised, please delete this e-mail.

**Virus Warning:**  
Although this email and any attachment are believed to be free from viruses, it is the responsibility of the recipient to ensure that they are virus free. No responsibility will be accepted by Decora Blind Systems Limited for any loss or damage arising in any way from their receipt, opening or use of this e-mail.

Registration Number: NI014427 Registered Office: Decora Blind Systems Ltd, 1 Ferguson Drive, Lisburn, BT28 2FL

ers@decora.co.uk>  
r 2025 08:40  
Support <customersupport@decora.co.uk>  
d: FW: Emslie

se take a look at ticket #23323 raised by Nikki ([nikki@aberdeen-blinds.co.uk](mailto:nikki@aberdeen-blinds.co.uk)).

On Fri, 17 Oct at 4:59 PM , Nikki <[nikki@aberdeen-blinds.co.uk](mailto:nikki@aberdeen-blinds.co.uk)> wrote:

This email originated from outside the organisation. Do not click links or open attachments unless you know the content is safe.

---

Can you provide an update Please has this been re-ordered

Kind Regards

Nikki

Accounts Manager

Aberdeen Blind Company

32 Esslemont Avenue

Aberdeen, AB25 1SP

t. 01224 637609 f. 01224 631172

e. [sales@aberdeen-blinds.co.uk](mailto:sales@aberdeen-blinds.co.uk)

w. [www.aberdeen-blinds.co.uk](http://www.aberdeen-blinds.co.uk)



On Thu, 16 Oct at 1:47 PM , Nikki <[nikki@aberdeen-blinds.co.uk](mailto:nikki@aberdeen-blinds.co.uk)> wrote:

This email originated from outside the organisation. Do not click links or open attachments unless you know the content is safe.

---

Good morning

We received and fitted the attached wooden blinds – ref 50580 – Emslie

The second blind on the order all sizes are correct on order & Blind however as you can see they are measuring short should be 2060 x 1480 .

Could we please have a replacement blind ASAP

Kind Regards

Nikki Rennie

Accounts Manager

Aberdeen Blind Company

32 Esslemont Avenue

Aberdeen, AB25 1SP

t. 01224 637609 f. 01224 631172