



**Aberdeen Blind Company Ltd**  
**32 Esslemont Avenue**  
**Aberdeen**  
**AB25 1SP**

ORDER CONFIRMATION 5028850210

Customer 10658294 Order date 01.04.2025

Your order number  
 49551 - O'SULLIVAN

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	DKL MK08 1025SWL	<b>09.04.2025</b>	98.00	25.00 %		
			Manual blackout blind,white,white channels,78x140					
			Business Dev Disc			12.00 %	61.74	
Sub total					98.00		61.74	
VAT					20.00	% of	61.74	12.35
<b>Total amount in £</b>							<b>74.09</b>	

Settlement terms  
 Standard Payment Terms

Up to 00.00.0000 without deduction

**Business Hours**

Our contact centre opening hours are:-  
 Monday - Thursday 08:00 -16:30  
 Friday 08:00 - 14:30

Outwith these hours you can contact us by email.

VELUX Company Ltd

Woodside Way  
 Glenrothes  
 Fife  
 KY7 4ND

Telephone 01592 778225  
 Fax  
 Internet  
 E-Mail

Bank Nordea Bank  
 Account 404878-42867701  
 IBAN GB95NDEA40487842867701  
 SWIFT NDEAGB2LXXX



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## ORDER CONFIRMATION

B2B Customers: Please be advised that any price discrepancies identified during the ordering process will be corrected in accordance with the 2025 price file

### **Amend or cancel an order.**

If you would like to amend or cancel your order, please email [orders@velux.co.uk](mailto:orders@velux.co.uk)

### **Returns**

Trade Returns - if you require a return, please raise your request and upload pictures via Dealernet, returns will no longer be accepted via email or telephone.

End Users: If you require a return, please raise your request and upload pictures via <https://www.velux.co.uk/customer-service> (GB) <https://www.velux.ie/customer-service> (IE)

We are unable to accept returns by email or telephone.

### **All other queries**

For all other queries please email [customer.support@velux.co.uk](mailto:customer.support@velux.co.uk) or [customer.support@velux.ie](mailto:customer.support@velux.ie)

### **Product information**

Product information can also be found on the VELUX website @ [www.velux.co.uk](http://www.velux.co.uk) or [www.velux.ie](http://www.velux.ie)

### **Special Items**

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

### **Delivery of palletised products**

For products which have been delivered on a pallet and require to be returned, the goods must be palletised for uplift. It is advised to retain the pallet until it is certain a return is not required.

Pine roof windows 100% PEFC certified certificate no. DNVFI-PEFC-COC75