



**Aberdeen Blind Company Ltd**  
**32 Esslemont Avenue**  
**Aberdeen**  
**AB25 1SP**

**ORDER CONFIRMATION 5028113568**

Customer 10658294      Order date 01.11.2024

Your order number  
**T9635 MCKIMMIE**

Item	Qty	Unit	Material	Delivery Due On	Unit price	Discount	Value in	£
10	1	PC	RML MK04 1028SWL	<b>19.11.2024</b>	164.00	25.00 %		
			Electric translucent roller blind,white,white channels,78x98					
			Business Dev Disc			12.00 %	103.32	
Sub total					164.00		103.32	
VAT					20.00	% of	103.32	20.66
<b>Total amount in £</b>							<b>123.98</b>	

Settlement terms  
**Standard Payment Terms**

Up to 00.00.0000 without deduction

**Business Hours**

Our contact centre opening hours are:-  
 Monday - Thursday 08:00 -16:30  
 Friday 08:00 - 14:30

Outwith these hours you can contact us by email.

**Amend or cancel an order.**

If you would like to amend or cancel your order, please email [orders@velux.co.uk](mailto:orders@velux.co.uk)

**Returns**

Trade Returns - if you require a return, please raise your request and upload pictures via Dealernet, returns will no  
 VELUX Company Ltd

Woodside Way  
 Glenrothes  
 Fife  
 KY7 4ND

Telephone 01592 778225  
 Fax  
 Internet [www.VELUX.co.uk](http://www.VELUX.co.uk)  
 E-Mail [sales@velux.co.uk](mailto:sales@velux.co.uk)

Bank Nordea Bank  
 Account 404878-42867701  
 IBAN GB95NDEA40487842867701  
 SWIFT NDEAGB2LXXX

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## ORDER CONFIRMATION

longer be accepted via email or telephone.

End Users: If you require a return, please raise your request and upload pictures via <https://www.velux.co.uk/customer-service> (GB) <https://www.velux.ie/customer-service> (IE)

We are unable to accept returns by email or telephone.

### **All other queries**

For all other queries please email [customer.support@velux.co.uk](mailto:customer.support@velux.co.uk) or [customer.support@velux.ie](mailto:customer.support@velux.ie)

### **Product information**

Product information can also be found on the VELUX website @ [www.velux.co.uk](http://www.velux.co.uk) or [www.velux.ie](http://www.velux.ie)

### **Special Items**

It is unlikely that Special items can be cancelled after an order is placed, please call us directly to discuss. It also important to note that we do not accept returns on Special items.

### **Delivery of palletised products**

For products which have been delivered on a pallet and require to be returned, the goods must be palletised for uplift. It is advised to retain the pallet until it is certain a return is not required.

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