

# Fault Report

Customer Name:	CAUGHLEY
Customer number 48861	Fitter Amo
Salesperson Steven	Salesperson called: n/a
Fault Description: Blinds supplied and fitted customer has come back and said The Blind s not going up and down as expected- steven agreed should not be making noise etc – and be as stiff ?- Uplift and return to James At Rainbow	
Action to correct –  James / Steven to decide ? remake or Fix	
Problem fixed on site: No	