



From: steve allan <steveallanzz@hotmail.com>  
Sent: 23 October 2023 21:50  
To: Sales  
Subject: Re: Velux Window Blinds - repair

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Sir/madam

Back in May 2019, you replaced and installed two new Velux roller blinds in my living room - GGL 410. See email chain.

The cord on one of the blinds is slack and the blind won't move up and down correctly and therefore I wish to replace both blinds.

Do you still replace and install Velux blinds?

If so, can you please give me a quote to replace and install 2 Velux blinds - GGL 410. I am looking at the Nature Collection Translucent roller blind, manually operated and brushed aluminium frame. The colour would be Dunes.

Can you also please confirm what time slots you do for the installation.

I look forward to your earliest reply.

Regards  
Steve Allan

RFY P10

4 Park Road Court  
Park Road  
Aberdeen  
AB24 5NZ

Sent from [Outlook for Android](#)

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**From:** Aberdeen Blind Company <Sales@aberdeen-blinds.co.uk>  
**Sent:** Monday, May 6, 2019 2:19:13 PM  
**To:** 'steve allan' <steveallanzz@hotmail.com>  
**Subject:** RE: Velux Window Blinds - repair

Good afternoon Steve,

I can go ahead and place the order after receiving a deposit of £51.00, could you give a call on the number below?

As Velux are closed today I can't be certain of a due date, however it can range anywhere between 2 and 10 working days.