

Sales

From: Yewdale | Customer Care <Customercare@yewdale.co.uk>
Sent: Monday, May 9, 2022 2:57 PM
To: Sales
Subject: Y16044 43564 Reid
Attachments: 258249.pdf

Good afternoon Alysha,

Thanks for your email and sorry for the issue with the fabric cover.

I have raised a new order as per the attached, this will be supplied as the oversleeve (outer barrel) fabric and bottom bar, for you to change the components over on site.

If you have images, these would also be good for our reference, as we are always working to improve our systems.

Kind regards

Anthony | Senior Customer Care Executive



Head office: Enterprise Way, Wickford, Essex SS11 8DH **Call:** +44 (0)1268 570900

London office & showroom: 4 Sutton Lane, London EC1M 5PU **Call:** +44 (0)203 8185905

Northern Ireland Office: 1a Carrakeel Drive, Maydown, **Call:** +44 (0)2871 220689

BT47 6UQ

Visit: yewdale.co.uk

OUR SMALL PRINT

From: Sales | Yewdale <sales@yewdale.co.uk>
Sent: 09 May 2022 10:39
To: Yewdale | Customer Care <Customercare@yewdale.co.uk>
Subject: FW: 43564 Reid

From: Sales <sales@aberdeen-blinds.co.uk>

Sent: 09 May 2022 10:35

To: Sales | Yewdale <sales@yewdale.co.uk>

Subject: 43564 Reid

Good Morning

We had went to fit these blinds last Friday , when fitting the blind , 11225 x 1155 the zip has come away from the fabric , please could you supply a new roller – we don't need any of the motor or accessories, just the blind.

If you need some photos we can provide them if needed

I look forward to your reply.

Kind Regards

Alysha

Aberdeen Blind Company

32 Esslemont Avenue



Enterprise Way
 Wickford
 Essex
 SS11 8DH
 Tel: 01268 570900 Fax: 01268 732509

Order Acknowledgement

1 C49-90T

Company : Aberdeen Blind Co Ltd
Vat No : 139064510
Cust Ord No : FOC REID REMAKE
Order Date : 09/05/2022
Order No : 258249
Cust Ref :
Account Ref : ABERDEEN
Despatch method : DX Group
Delivery Date : 11/05/2022
Carriage Type : Standard

Order to :
 Aberdeen Blind Co Ltd

Deliver to :
 Aberdeen Blind Co Ltd
 32 Esslemont Avenue
 Aberdeen
 AB25 1SP

Type / Colour	Width	Drop	Unit Qty.	Unit Price	Disc %	Net
C49-90T Battery						
Eden Blackout Onyx 2500mm	1125	1155	1	438.42	100	0.00
Motor: 7.4v DC Tubular Motor with Radio Receiver, Battery and Elec. Limit Stops, Motor Side: Left Side, Side Channels: Black Tracker Side Channel, Control Options: Single Channel Hand Held Transmitter, Branded Labels: Label - Defiant 45mm x 8mm				0.00	100	
Hardware Colour: Black, Bottom Bar Type: Black 5m Bottom Bar, Barrel Type: 45mm Barrel				0.00	0	
Measurement: Blind Size	Spec. Ins: Oversleeve fabric and bottom bar					

Y16044
 WRITTEN BY: ANTHONY MYATT, 09/05/22 14:44

Actual Net :	£0.00
Actual VAT :	£0.00
Actual :	£0.00

REID 43564.

DAVID + MARK FITTED.

① REORDER MISS MEASURE (LOOKS LIKE "TYPO").
INTO SCREW FIT NEW: 398 x 840.
✓ve ordered.

② EMAIL / CALL UM320. RE
DURING INSTALLATION OF CASSETTED BLIND 1125 x 1155
THE ZIP CAME AWAY FROM THE FABRIC.
PLEASE SUPPLY NEW POWER ~ NO MOTOR OR
OTHER PARTS NEEDED.
—SEE MARK FOR PICS + ADDITIONAL INFO.
9/5 - Emailed Yewdall.

WILAN RECEIVED. (BOTH ABOVE) RETURN WITH
"BLACK SILICONE" TO FINISH JOB

—NO PAYMENT WAS SEEN TAKEN.