

# Fault Report

Customer Name: Fetes.	Date: 20/4/22
Customer Reference: L3117	Fitter: Marc
Salesperson: Steven	Salesperson called: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <del>Not</del>
Blind Type and number:	
Fault Description: see attached	
Action to correct: Salesmen going back to see what problems are.	
Problem fixed on site: Yes/No	
Further action required:	

ales

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**From:** anne.fettes <anne.fettes@talktalk.net>  
**Sent:** Thursday, April 21, 2022 3:11 PM  
**To:** Sales  
**Subject:** Attention: Alysha

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hello Alysha

With regard to my telephone call just now.

I had the fitter here a short while ago to put up my kitchen blinds.

There are three problems with the smaller blind beside the back door:

1. The wood is cracked along the top of the window frame where the fitter has screwed in the hooks.
2. Underneath the base of the blind the right hand plastic cover is missing.
3. There is also a small scrape underneath the base of the blind.

There was an issue with the other main blind initially, it was unable to close properly. But the fitter was able to fix something with the cord at the top left.

If you could get back to me regarding this.

Kind regards  
Anne

Sent from my Galaxy